

DEPARTMENT OF COMMUNITY SAFETY

GAUTENG PROVINCIAL GOVERNMENT, SOUTH AFRICA
64 Pritchard Street, Johannesburg 2001, South Africa Tel 011 689 3600 fax 011 698 3655

GAUTENG DEPARTMENT OF COMMUNITY SAFETY

ANNUAL CITIZEN'S REPORT FOR 2018-2019

WHO ARE WE?

We are the Gauteng Department of Community Safety (GDSCS). The core mandate of the Gauteng Department of Community Safety is derived from section 206 (3) of the Constitution of the Republic of South Africa, 1996 (the Constitution), which empowers the Department, among others, to:

- Monitor police conduct;
- Oversee the effectiveness and efficiency of the police service, including receiving reports on the police service;
- Promote good relations between the police and the community;
- Assess the effectiveness of visible policing; and
- Liaise with the Cabinet member responsible for policing, or the Minister of Police, with respect to crime and policing in the province.

VISION

To realise Gauteng as a safe and secure Province.

MISSION

As outlined in the strategic plan 2015-2020, the mandate of the Gauteng Department of Community Safety (the Department) is to ensure effective oversight over the province's law enforcement agencies and to reduce the number of road accidents and fatalities in the province. In addition, the Department is the lead Department in implementing Provincial Outcome 3 which ensures that **'all people in Gauteng are and feel safe'**. During the period under review, the Department's mission was to improve public safety in the province through:

- Monitoring and evaluating the effectiveness and efficiency of policing agencies;
- Effectively implementing and promoting appropriate social crime prevention initiatives;
- Providing traffic management services;
- Coordinating efforts and programmes in the criminal justice system;
- Educating and empowering citizens on issues of public safety;
- Improving and strengthening relations between the police and communities;
- Determining community policing needs and priorities, in keeping with the provisions of section 206(1) of the Constitution of the Republic of South Africa.

VALUES

The Department continued to subscribe the following values:

- **Honestly;**
- **Excellence;**
- **Accountability;**
- **Respect; and,**
- **Transparency.**

WHAT WE DO?

The Department is tasked with ensuring that the people of Gauteng not only feel safe but that safety becomes their lived reality each day by:

- **Provincial Secretariat**

The central aim of the programme is to contribute towards improved police performance by overseeing the effectiveness and efficiency of the province's law enforcement agencies, which includes receiving reports on these agencies of law enforcement. The programme is also responsible for the determination of policing needs and priorities for the province to give effect to the provisions of section 206(1) of the Constitution.

- **Traffic Management**

This programme contributes towards the reduction of road traffic fatalities, which is Output 7 of the Department. The programme is charged with the responsibility of road traffic law enforcement and adjudication of road traffic offences. The programme also takes responsibility for the enhancement of road user knowledge, skills and attitude as well as road traffic incident management and training of traffic learners. The programme is also responsible for the implementation of the Administrative Adjudication of Road Traffic Offences Act, 1998 (Act no. 46 Of 1998).

WHO IS IN CHARGE?

The MEC for the Department of Community Safety, Honourable Ms. Sizakele Nkosi-Malobane, is an elected politician and is responsible for directing the department's activities in line with National and Provincial priorities.

Ms. Yoliswa Makhasi is the Head of the Department, appointed by the Premier, to ensure that the Department implements the policies of the Provincial Executive Committee effectively and efficiently.

OUR STANDARDS

Our service standards are set in consultation with our customers. Below are our service standards and the results we achieved in 2018/2019:

MAIN SERVICE AND STANDARDS	CURRENT/ ACTUAL STANDARD OF SERVICE
REDUCTION IN ROAD FATALITIES	12% annual reduction in road fatalities
Consultation	<ul style="list-style-type: none"> • Public meetings • Imbizos • Awareness sessions • Door to door campaign • Road safety sectors (i.e. Faith – based Organisations, Traditional Healers Associations, Liquor Traders, Taxi Industry, and Bus Associations).
Access	<ul style="list-style-type: none"> • Walk-in service • Fax or email • Website • Post • Social Media (i.e. Twitter, Face book)
Courtesy	<ul style="list-style-type: none"> • Acknowledgement of complaints and investigation thereof • Provision of feedback • Follow-up on cases
Information	<ul style="list-style-type: none"> • Information brochures, talks, presentations • Pamphlets • Leaflets • Electronic Message Bars • Display of Smashed Vehicles at strategic locations
Open & Transparency	<ul style="list-style-type: none"> • Information sharing sessions with stakeholders (internal and external) • Awareness campaigns
Redress	<ul style="list-style-type: none"> • Continuous engagement with Roads and Transport • Intergovernmental Relations • Continuous law enforcement activities • Traffic Law Enforcement visibility on the freeways
Value for money	<ul style="list-style-type: none"> • Safety pedestrian crossing • Improved road infrastructure • Decreased number of fatalities

TO BE ACHIEVED

In order to continually improve our services the Department shall:

Overseeing the effectiveness and efficiency of the police service	The Department has been entrusted with the function of coordinating the Criminal Justice System (CJS) in order to enhance the law enforcement oversight function in the Province. In implementing the oversight function, a number of performance gaps resulting in poor conviction rates are identified and communicated to relevant authorities. These range from differences in understanding a court ready document, to preparation of victims for court appearances etc. In the past, the Department introduced a system of ring-fencing domestic violence cases through Ikhaya Lethemba, and this intervention has resulted in increased convictions on gender-based violence (GBV) cases within the purview of the Department. This system will be expanded to include tracking and monitoring of priority and high profile cases such as the Quantum minibus and serial rape case in 2018/19. The Department also hosts interactions and engagements with relevant stakeholders, in particular SAPS and the Directorate of Public Prosecutions to enforce collaborations.
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OUR ORGANISATION AND STAFFING

The Department's total staff establishment as at 31 March 2019 was 1320.

- Filled Posts = 1160
- Vacant posts = 160

RACE DISTRIBUTION

- African : 1080
- Coloured : 28
- Indian : 10
- White : 68

GENDER DISTRIBUTION

- Male : 606
 - Female : 580
- Total gender distribution = 1186

GENDER DISTRIBUTION AT SENIOR MANAGEMENT LEVEL

- Male : 10
- Female : 8

EMPLOYEES WITH DISABILITY

- Male : 7
- Female : 11

Our employees are diverse in that all staff members can speak at least one of the eleven national languages.

WHERE CAN WE BE FOUND?

Departmental website: www.gautsafety.gpg.gov.za or gautengonline.gov.za

Head office 64 Pritchard Street Johannesburg 2001	Postal Address Private Bag X 23 Marshalltown 2107
Web: www.gautsafety.gpg.gov.za Facebook: Gauteng Department of Community Safety Twitter@Com-Sfaety-GP Hotline: 0860011000 Tel: (011) 689-3600 Fax: (011) 689-3650	

Name of Regional Offices	Physical Address
Pretoria Regional Office Pretoria Traffic Road Safety	Cnr. Grant and Stanton Koedoespoort 0001
Mabopane Regional Office	5206 Block A Mabopane 0190
Temba Regional Office	2025 Jubilee Road Temba 0407
Ekangala / Bronkhorspruit Regional Office	56 Kruger Street Bronkho Forum Bronkhortspruit 1020
Donkerhoek TCC	Plot 1 Mooiplaas /N4 East Free way Kaalkfontein /Donkerhoek Rayton /1001
Benoni Regional Office	Public Roads and Transport building Main Reef Road Mackenzie Park Benoni 1500
Heidelberg TCC	N3 Freeway

	Houtpoort, Heidelberg 1438
Heidelberg Regional Office Road safety	66 Pretorius Street Heidelberg 1438
Merafong Regional Office	64 Pritchard Street Marshalltown 2107
Krugersdorp Regional Office Road Safety Croesus Regional Office Special Law Enforcement Unit	64 Pritchard Street Marshalltown 2107
Special Patrol Unit Anti – Truck Highjacking Unit	2 Monte Carlo Cnr Nurburg Road Raceway Industrial Park 2128
Traffic Statistics Unit	64 Pritchard Street Marshalltown 2107
Vereeniging Regional Office	1A Blesseboek Street Leeuhof, Vereeniging 1930
Charlie Romeo	64 Pritchard Street Marshalltown 2107
High Speed Specialized Unit	64 Pritchard Street Marshalltown 2107
(Victim Offices)	Physical Address
Ikhaya Lethemba	176 Smith Street Braamfontein Johannesburg 2017
Ikhaya Lethemba	2799 Union Road Evaton 1984
Orange Farm Police Station	15754 Ext 4 Orange Farm

BUDGET

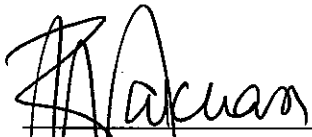
The total budget was R 752 0155- million for the 2018/19 financial year. The following is the breakdown on how the budget was spent:

Compensation of employees	R 511 949
Goods and services	R 180 756
Interest	-
Total current expenditure	R 692,705

Transfers and subsidies	R 5 149
Total transfers and subsidies	R 5 149

Capital assets	R40 144
Payment for financial assets	R 71
Total expenditure for capital assets	R 40,215

TOTAL EXPENDITURE	R 738,069
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HOD VOLISWA MAKHASI
Date: 6/12/19